



**Adrienne
Arsht Center**

for the Performing Arts
of Miami-Dade County

How to Use Your Volunteer Ticket Funds

2026





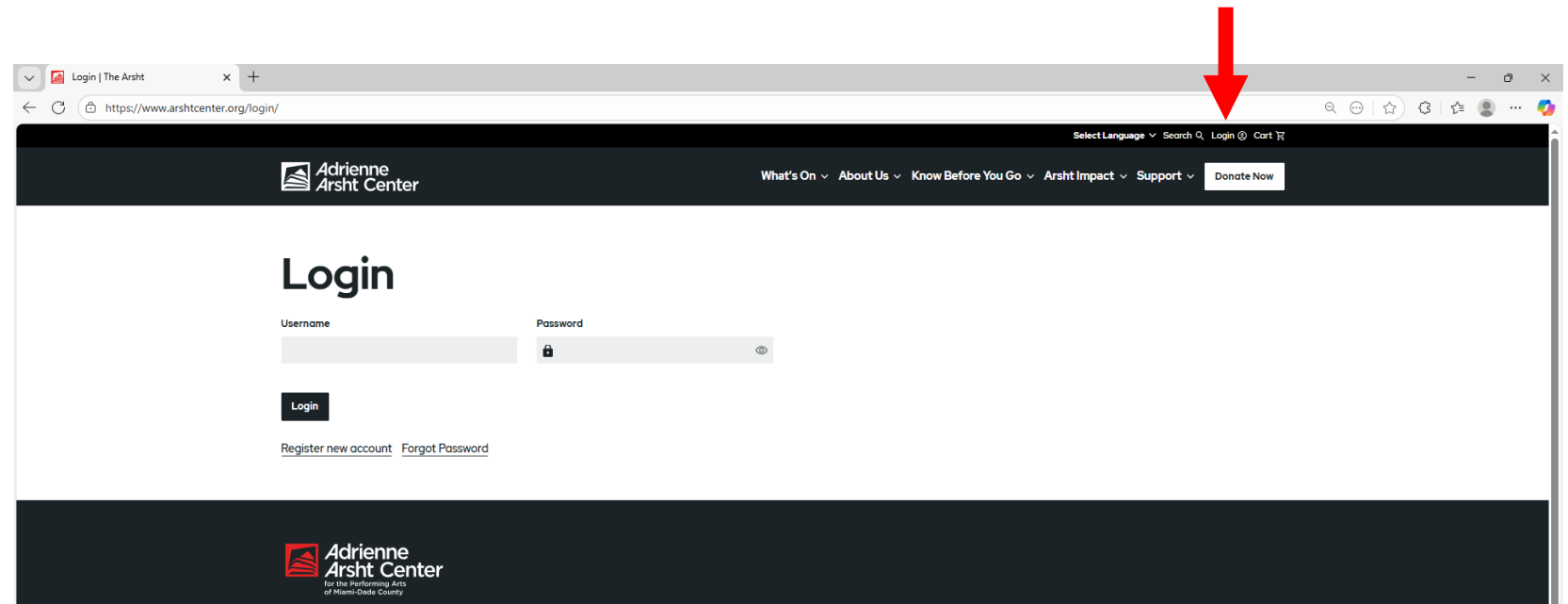
Volunteer Ticket Fund Guidelines

- Ticket funds can be used for single tickets, subscriptions, and ticket fees.
- Ticket funds cannot be applied toward gift certificates, memberships, or contributions. Amounts cannot be divided, split, donated, withdrawn, or partially used.
- Ticket funds expire on September 30th, the season after they are earned. Example: funds earned during the 2024-2025 season expire on September 30, 2026
- Ticket(s) cannot be sold, but they may be shared with friends or family by using the share feature of the digital ticket wallet.
- Valid applicable promo codes may be used (ARSHTSTAFF works for most performances).
- Box Office will only allow (4) refunds/exchanges cancellations a season.



Arsht Center Ticketing Account

- Go to: **arshtcenter.org**
- Login.





Choose Your Performance

Once you have logged in to your account, view the guest calendar or search for the performance you wish to purchase tickets for.

Calendar

You can enter a promo code here!!!



Enter a Promo Code

Filter by Venue: All Venues | Filter by Category: All Categories | Filter by Production: All Productions | Clear All Filters


Mini Calendar | List | Grid

Jan 2026 | Today

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	31	1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31


January 2026

January 1 | Thursday



& Juliet
8:00 PM
Ziff Ballet Opera House
[Buy Tickets](#)

January 2 | Friday



& Juliet
8:00 PM
Ziff Ballet Opera House
[Buy Tickets](#)



Add a Promo Code

- The calendar and performance information page is where you can enter a promo code if you have one.
- Promo codes must be entered here **BEFORE** clicking “Buy Tickets” and selecting your seats.
- As an Arsht Volunteer, you may use code: **ARSHTSTAFF**.

The screenshot shows the Broadway in Miami website for the musical & Juliet. At the top, there's a video player with a red overlay containing the text "Broadway in Miami & Juliet" and "Presenting Sponsor Bank of America". Below the video are navigation links for "Promo Code", "Media", and "Sponsors", and a "Buy Tickets" button. The main content area displays the venue "Ziff Ballet Opera House" and dates "Tuesday, December 30, 2025 – Sunday, January 4, 2026". A "Synopsis" section describes the musical, followed by a "Price Range" of \$52.65 - \$181.35, "Run Time" of 2 hours 40 minutes, "Accessibility" icons, and a "Parental Guide" for ages 8+. A "Series" section features the Broadway in Miami logo. A red arrow points to a "Promo Code" section at the bottom, which includes a text input field with "ARSHTSTAFF" and an "Apply" button. Below this, a table lists performance dates and times with "Buy Tickets" buttons for each.

Date	Time	Action
Tuesday, December 30, 2025	8:00 PM	Buy Tickets
Wednesday, December 31, 2025	7:30 PM	Buy Tickets



Buy Tickets


Now that you have entered your desired promo code, click "Buy Tickets" to select your seats.

Promo Code

Enter a promo code to see if your order is eligible for a discount.

Apply: ARSHTSTAFF
Group Rate for select performances

[Remove](#)

Tuesday, December 30, 2025	8:00 PM	Buy Tickets
Wednesday, December 31, 2025	7:30 PM	Buy Tickets
Thursday, January 1, 2026	8:00 PM	Buy Tickets
Friday, January 2, 2026	8:00 PM	Buy Tickets
Saturday, January 3, 2026	2:00 PM	 Buy Tickets



Select Your Seats

Make your selections and click "continue" to view your cart.

Dec 30 2025, 08:00 PM, Ziff Ballet

Orchestra [Change Level](#)

Your Tickets

Orchestra Center M - 112	
Group-Bundle	\$145.00
Price above includes:	
Ticket Cost	\$140.00
Fee Amount	\$5.00

Subtotal \$145.00

[Continue](#)



Add Parking

- Pre-paid valet parking may be purchased for each performance by selecting "View Parking & Add On Options" before checking out.
- Additional pre-paid parking options will be sent to you in your confirmation email.

Broadway in Miami
& Juliet Remove

Ziff Ballet Opera House Tuesday, December 30, 2025 at 8:00 PM

Group-Bundle	Orchestra	Row M	Seat 112	\$140.00
				Total: \$140.00

Add Tickets

Empty Cart

① Your promo code ARSHTSTAFF - Staff Discount to select performances is applied to this order.

① You saved \$5.00

Subtotal	\$140.00
Ticket Fee	\$5.00
Total	\$145.00
Amount Due	\$145.00

View Parking & Add On Options

Checkout

Continue Shopping



Add Parking Cont.

- Select your desired parking add on.
- Click "Reserve".

Add Ons

2026 Parking

📅 December 30, 2025

December 30, 2025

Quantity

Parking	Zone
<input type="button" value="-"/> 1 <input type="button" value="+"/>	Valet-Ziff Ballet Opera House - \$35.00 Total

(1) 2026 Parking December 30, 2025 \$35.00

Total \$180.00

All fees are included in the total price.



Checkout

- Review your cart making sure you see:
 - Your promo code was applied.
 - Your seat sections are all there.
 - Your parking add on.
- Click "Checkout".

Broadway in Miami & Juliet Remove

📍 Ziff Ballet Opera House 📅 Tuesday, December 30, 2025 at 8:00 PM

✓	Group-Bundle	Orchestra	Row M	Seat 112	\$140.00
✓	✕ Parking	Ziff Ballet Opera House Valet Parking (NE 13th Street Ramp)	1 Spot		\$35.00
					Total: \$175.00

[Add Tickets](#)

[Empty Cart](#)

✓

① Your promo code ARSHTSTAFF - Staff Discount to select performances is applied to this order.

① You saved \$5.00

Subtotal **\$175.00**

Ticket Fee **\$5.00**

Total **\$180.00**

Amount Due **\$180.00**

[View Parking & Add On Options](#)

Checkout

[Continue Shopping](#)



Apply Funds at Payment

- Scroll to "Payment Details" on the payment page and select to use your funds towards this purchase.
- Complete your order!

The screenshot displays a payment interface. At the top, the 'Delivery Method' is set to 'Digital-True Tickets'. Below this, the 'Payment Details' section shows an 'Account Credit' of 200.00 and a 'Funds On Account' balance of 200.00. A red arrow points to the 'Apply Funds' checkbox, which is checked, with a value of 180.00 shown below it. To the right, a summary table shows a subtotal of \$175.00, a ticket fee of \$5.00, a total of \$180.00, and funds on account of -\$180.00, resulting in an amount due of \$0.00. A 'Complete Order' button is visible at the bottom right.

Delivery Method	
⊙ Digital-True Tickets	

Payment Details	
Account Credit Use your On Account Funds toward this purchase.	Funds On Account Balance 200.00
<input checked="" type="checkbox"/> Apply Funds	180.00

Subtotal	\$175.00
Ticket Fee	\$5.00
Total	\$180.00
Funds On Account	-\$180.00
Amount Due	\$0.00

Add Order Notes

I understand that this purchase is non-refundable and cannot be resold. I agree to abide by the [Terms and Conditions](#).

Complete Order



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Thank You!

For any questions please email volunteers@arshtcenter.org

